

# London childcare providers survey 2009

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## The London childcare providers network

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The London childcare providers network - working with childcare providers to share best practice and influence policy.

### WE NEED YOUR VIEWS!

Daycare Trust is the national childcare charity, campaigning for quality, accessible, affordable childcare for all who need it. We are keen to hear your ideas on how to develop exchange between London providers, and enable you to influence childcare policies at all levels.

The results of this survey will be used to

- shape the activities of the London childcare providers network, and
- lobby the Government and key London bodies to improve the position of childcare providers and the children with whom you work

All individual responses will remain confidential. If you fill in your contact details in the last section, we will make sure you are sent the survey results.

PLEASE TAKE 5 MINUTES OF YOUR TIME TO SHARE YOUR VIEWS!

**Please return by Friday 22 May 2009.** You can also fill it in online on the Daycare Trust website, on the London Childcare Providers Network page of the Projects section, or directly on: [www.surveymonkey.com/s.aspx?sm=KJdVv093z\\_2bHCIG0ufxc3yw\\_3d\\_3d](http://www.surveymonkey.com/s.aspx?sm=KJdVv093z_2bHCIG0ufxc3yw_3d_3d)

Thank you

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**\* Questions with an asterisk require answers.**

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## About you

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**\*1. What kind of childcare provider are you? (please tick)**

- Full day care (private)
- Full day care (voluntary)
- Full day care (social enterprise)
- Full day care (independent)
- Full day care (maintained/in children's centre)
- Sessional
- Childminder
- Nursery school (private)
- Nursery school (voluntary)
- Nursery school (independent)
- Primary school with nursery and/or reception
- Out of school club
- Holiday club
- Other (please specify):

**\*2. How many full-time equivalent registered places are in your setting? (please tick)**

- 0-24 children
- 25-49 children
- 50-99 children
- 100+

Comments:

**3. What is your job title?**

**4. Which provider network are you a member of, if any? (please tick)**

- National Day Nurseries Association
- Pre-school Learning Alliance
- National Childminding Association
- 4Children
- Other voluntary sector networks
- Local authority networks
- None
- Don't know  Other (please specify):

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## Your views

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**\*5. Which are the top 5 issues currently facing you as a provider? (please tick up to 5)**

- Outreach work
- Working with Black, Asian and Minority Ethnic communities, & families with English as an additional language
- Supporting children with disabilities and special educational needs (SEN)
- Understanding tax credits and other help with costs, for parents
- Improving quality
- Ofsted inspections
- Working in partnership with local authorities
- Partnership working between the private, voluntary, independent and maintained sector
- Responding to policy change
- Implementing the Early Years Foundation Stage (EYFS)
- Level of free entitlement funding (single funding formula)
- Implementing the free 2-year-old offer
- Improving outdoor play
- Staffing issues – e.g. recruitment, pay and retention
- Staff needing to gain qualifications
- Sustainability of your setting
- Impact of the recession
- Rising rents
- Emergency packages to help families in the recession
- Other (please specify):

**6. Any comments relating to the question above?**

**7. What impact has the recession had on you, if any? (e.g. occupancy rates, sessional demand, turnover of children, owed fees, workforce, etc)**

**8. If rising rent is an issue for you, who is your landlord? (please tick)**

- Local authority
- Private
- Church/diocesan
- Other (please specify):

Comments (the size of the rent increase, etc):

**9. If staffing is an issue for you, which of the following are causing you the most concern? (please tick)**

- Staff training and qualifications
- Staff retention
- Pay levels – can't afford to increase
- Pay levels (too high)
- Other (please specify):

**10. If sustainability is an issue for you, what is putting most financial strain on your service? (please tick)**

- Impact of the recession
- Rising rents
- Level of free entitlement funding
- Other (please specify):

**11. If implementing the free entitlement is an issue for you, what aspect of this is proving the most challenging? (please tick)**

- Level of funding
- Implementing flexible entitlement
- Implementing the 2-year-old offer
- Other (please specify):

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## **Working together in the future**

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**12. List the key themes/activities your borough should focus on in the next three years to support the childcare sector.**

**13. What helps you link with other providers and share best practice, at a borough level? (please tick all that apply)**

- Borough provider network meetings
- Borough provider network newsletters
- Visits to other providers
- Voluntary sector networks
- Joint training opportunities
- Mentors advising in the workplace
- Help with paying for cover when participating in networking activities
- Other (please specify):

**14. Is there anything else you would like to add, on how to help providers link more with each other, and engage with policy-making?**

**15. Please describe a success story that you have had.**

**16. Any other comments?**

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**Your details**

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**17. Your details (all personal data will remain confidential)**

Name:

Job title:

Organisation (if applicable):

Address (including postcode):

Borough:

Email Address:

Phone Number:

**18. Future contact**

The above details are to enable us to send you the survey results, and for the internal database of Daycare Trust. We may occasionally send you information on our events and services. Please tick here if you do not wish to be contacted.

**THANK YOU FOR TAKING THE TIME TO COMPLETE THIS SURVEY**